



### ***Anthem Launches EmployerAccess Web Portal***

McGohan Brabender has learned that within a few weeks, Anthem will be launching their new EmployerAccess web portal. This will replace the current MyAnthem Employer Portal (aka VAMI).

Anthem began preparations to launch the new site beginning February 20<sup>th</sup>. In order to complete this enhancement they will be conducting ongoing maintenance for a period of approximately six weeks.

#### **Here are a few key facts about the maintenance period and what this means for you:**

1. For employers who are currently registered to use the MyAnthem Employer Portal, there will be **NO CHANGES**. They will still be able to handle their day-to-day business (adds, deletes, and so forth) with Anthem via the web.
  - a. Two weeks prior to the official launch of Anthem EmployerAccess, employers who are currently registered to use the MyAnthem Employer Portal will receive an e-mail with information on the newly enhanced site and instructions on their specific migration to the tool.
2. For employers who are not currently registered to use the MyAnthem Employer Portal, they will have no access and will be unable to register during this maintenance period. Once the six-week period has taken place, they will be able to register for the new Anthem EmployerAccess.

#### **What is EmployerAccess?**

Anthem states that EmployerAccess is a web-based tool that will provide employers with a quick, convenient way to conduct enrollment, eligibility, contract/coverage inquiry, benefit maintenance, billing, payments, and reporting transactions in one seamless online portal experience. Anthem states they have designed EmployerAccess as part of their ongoing commitment to deploy the best technology and tools available to enhance an employer's Anthem.com experience. They claim that it will save benefit administrators time, reduce errors, and will make doing business with Anthem easier than ever before. Further, they state they have put all the necessary safeguards in place to protect the privacy of their members, so Anthem group benefits may be administered online with confidence – knowing their transactions are secure.

## **How is EmployerAccess different from the current online application?**

Anthem states that EmployerAccess offers:

- Online Group Billing\* - groups are able to view and pay bills online – functionality includes downloading bills to Excel, bill payment and confirmation, managing billing address, schedule/view payments, manage employer's bank accounts and screen print bills
- Self-service features for Life and Disability products
- Pending Activity will be easier to find

*\*Online Group Billing will be available to Fully-Insured groups only. Those groups will need to register to view and pay premium bills online through EmployerAccess. Individual benefits administrators must be authorized for access to the online billing function by the Site Administrator of record.*

## **Who can employers contact with questions on how to process a transaction through EmployerAccess?**

Anthem states that toll-free support hotline and e-mail information will be available through a "Contact Us" link directly on the EmployerAccess site. This information will also appear on the employer's billing statement. In addition, free webinars will be scheduled every second Tuesday and third Thursday of the month to train and support employers in using the new site. The webinars will include a 60-minute presentation followed by a 15-minute Q & A session.

Should you have questions, please contact your McGohan Brabender Account Representative at (800) 293-2347.