



EQUITABLE

A message from Thomas Flavin Head of Distribution, Employee Benefits

To employee benefits producers

As you're well aware, the Coronavirus (COVID-19) is now actively disrupting the lives and businesses of our clients. We want to reassure you that Equitable is here to help guide you through this evolving situation, without any interruption to business.

Answering important client questions

We've been getting lots of questions about how we're handling business workflow, like billing and premium payments, as well as leave and disability issues and concerns, such as if employees can file claims due to COVID-19, and how coverage and eligibility for benefits works with regard to furloughed and new employees.

We've compiled a [Frequently Asked Questions](#) document that provides useful information designed to help answer these important questions and make life easier for you and your clients in this stressful, unsettling time.

[Find the answers to your questions.](#)

We'll keep you updated

For over 160 years, Equitable has persevered through many serious events and periods of market volatility, while helping our clients face the future with confidence. We remain committed to helping you and your clients look ahead with courage, strength, and wisdom.

As new situations arise, we will continue to handle them on a case-by-case basis, provide answers to your questions and those of your clients and will work diligently to keep you updated as quickly as possible.

Thank you for the trust you've placed in us. We greatly value our relationship with you and your clients.

Sincerely,

Thomas Flavin
Head of Distribution, Employee Benefits