

When submitting Deferred Premium requests for 51-99 Fully Insured clients:

The request must come from the client with this information and I will submit for review or they can contact Billing directly.

Group action:

Groups may call the billing department directly (888-842-4571) to request a term hold.

Please have the below information on hand for the review:

- *Group Name:*
- *Group Number:*
- *Is the business opened or closed for business?*
- *When can they pay their March or April Invoice?*
- *Type of Business?*
- *How is the COVID-19 impacting your business?*

We are receiving many of these requests and don't have a turnaround time at this point, please allow several days for your request to be reviewed. You will receive a follow up email or phone call from the individual you spoke to regarding the review and if the case was approved or denied.

NOTE: If you call into UHC to make the request, be sure to retain the reference number for the phone call (EV#).