

Humana has a standard 30 day grace period/deferment for those who request/qualify. We still don't have the official guidance on what our process will be for the OH 'up to 60 day' deferment but hoping within the next few days we will.

If a group is going to take advantage of Humana's 30 day grace period, you would send the request via email to GBSmallGroupBilling@Humana.com and a bill rep can assist. *It is recommended to request this at least 5 business days prior to the date their draft is taken out if they have EFT.*