



Medical Mutual
2060 East Ninth Street
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MedMutual.com

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Dear Group Official,

Most likely, you and your employees have concerns over the recent outbreak of the coronavirus known as COVID-19. I want to take a moment to update you on how Medical Mutual is prepared to deal with this situation.

Testing Covered with No Member Cost Sharing

The Trump Administration has designated diagnostic testing for COVID-19 an essential health benefit under the Affordable Care Act. Medical Mutual is covering all diagnostic testing for the virus, as long as it is ordered by a medical provider. We are taking the extra step of waiving all member cost sharing, including copays, coinsurance and deductibles for our members.

As your service provider, our intent is to administer your self-funded plans as the Center for Disease Control and Prevention (CDC) recommends, which includes waiving the cost sharing for these tests. If you have any questions or concerns regarding this approach, or would like to opt out, please contact your MHS account executive.

If a member is diagnosed with COVID-19, they will be covered according to the benefits of your plan. Members can refer to their Summary Plan Description to confirm their benefits, including any copays, coinsurance and deductibles.

We are Prepared to Serve You

Please be assured that Medical Mutual and MHS have a business continuity plan in place that covers a variety of incidents, including illness outbreak. Should the situation with COVID-19 warrant, we are prepared to initiate that plan for all our offices. We are confident Medical Mutual and MHS can continue to serve you and your employees regardless of where our people are physically located.

We are working with and will follow all guidelines issued by the CDC, Centers for Medicare & Medicaid Services, the US Food and Drug Administration, the Ohio Department of Health and other state and local public health departments in supporting our members' needs.

We encourage you and your employees to check the CDC website (CDC.gov) for the latest information on COVID-19.

Sincerely,

Steffany Larkins
Executive Vice President