

## **UMR to implement timely filing extensions because of COVID-19 for all member appeals**

UMR understands that members and providers may not have normal access to medical records due to the COVID-19 pandemic. In light of this situation, we will be implementing a policy that is fair to our members in regard to timely filing of appeals.

The following will apply to all claims processed six months prior and 60 days after the effective dates of February 4 and June 18, 2020:

- 1<sup>st</sup> Level Appeals – 365 days from the date the claim processed or per the SPD, whichever is greater
- 2<sup>nd</sup> Level Appeals (if applicable) – 180 days or per the SPD, whichever is greater
- 3<sup>rd</sup> Level Appeals (if applicable) – Extending the filing limit by 90 days

UMR will be implementing these extensions for your membership unless you advise us to keep your current appeals limits in place.