

Good Afternoon,

We hope that you and your families are healthy and safe during this unprecedented time. The COVID-19 pandemic has been stressful and certainly remains confusing for many and we truly appreciate your partnership as we've navigated these uncharted waters. As we begin to transition to the next phase of conducting business, we want to ensure we maintain the highest level of service possible to all of our business partners and ensure you are informed of several helpful initiatives currently underway.

Premium Relief for our Employer Groups and Individuals

DCPG is offering all our employer groups and commercial individual members a **50% credit for April premiums paid and 50% credit for Self-Funded admin fees paid in April**. This credit will be reflected on the June invoice that groups and individual members will receive in the next few days.

What Groups and Individuals Qualify for the Credit?

Any group or commercial individual member that is still active at the end of April will qualify for the credit.

When will Groups and Individuals Receive the Credit?

DCPG will calculate the credit as part of the June billing process and the 50% credit for April premiums paid will be reflected on the June invoice.

How do Groups and Individuals Get the Credit?

DCPG will calculate the credit and the June invoice will reflect the credit. Groups or commercial individual members simply need to pay their June bill.

How will this premium relief impact my commission?

DCPG is working to make this compensation-neutral with minimal to no impact to the broker compensation for June. More information to come.

Rate Stability for our Small Groups

DCPG will extend a rate hold on all Shelf-Rate renewals for those groups with renewal dates in July, August, September, and October.

Support for the DCPG Dental Community

DCPG will reimburse providers \$10 per patient visit during May and June as

dentists prepare to re-open their offices for non-urgent services.

We continue to monitor this ever-evolving situation and will keep you informed of additional efforts we are taking. Please refer to www.dentalcareplus.com/covid-19 for the latest updates. If you have any questions or concerns, please contact your DCPG rep at (800) 367-9466. Thank you.



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