

As you may have heard, UnitedHealth Group recently announced Over \$1.5 Billion in Assistance and Premium Support to Customers. Please see the link to the [press release](#).

These measures build upon our company's ongoing efforts to address COVID-19 challenges by expanding coverage, supporting the health care system, protecting the health care work force and assisting those most affected by the pandemic.

For UnitedHealthcare commercial business, premium relief is available for fully insured employer groups. Self-funded (ASO) plans are not included. We have recently received the following guidance on how this will apply to Ohio-sitused fully insured clients.

- **The premium credit will equate to roughly 10% of the May 2020 fully insured medical invoice and will be reflected on the July 2020 invoice (typically issued mid-June).**
- **Customers with fully insured dental coverage will receive a premium credit of roughly 50% of your May 2020 dental invoice, and the timing of the credit will align with medical.**

Note, you do not need to take any action to receive the credit, as it will be automatically applied to the July invoice. The credit will be presented as a single line item with a note indicating what it is for. In some instances, where the billing system is unable to include a line item note, the credit will be included in the balance due and communicated via email or other means. If you have questions please contact your billing analyst, dedicated client service manager or account management team.